



AT&T Managed Internet Service

Your business uses the Internet for many critical operations – electronic commerce, e-mail, remote access productivity and much more. With AT&T Managed Internet Service, you get high speed, dedicated internet access with the features you need to stay connected to your customers, business partners and employees. AT&T Managed Internet Service is no ordinary internet connection. You get, reliability you can count on, optimal performance, scalability and business security features from one of the world's leading service providers.

High Speed Internet Access and Options That Fit Your Business

AT&T Managed Internet Service provides a dedicated internet connection, with extensive reach throughout the United States (including Puerto Rico and U.S. Virgin Islands) for your business 24 hours a day. You can select our completely AT&T – Managed Solution – or choose to manage components of your Internet access solution yourself by providing your own equipment. Either way, we proactively monitor your Internet access around the clock and provide enhanced features to help protect your critical business applications.

With AT&T Managed Internet Service you get flexibility with a wide range of fast symmetrical access speeds, access methods and options to choose from:

- Access Speeds: T1 – 10 Gbps*
- Access Types: Ethernet and Private Line
- Service Components: Customer Premises Equipment (router, modem and CSU/DSU), Hardware Management, Monitoring and Maintenance, Primary and Secondary IP Addresses, Packet Filtering, Usage Reports, Local Access, Electronic Servicing Capabilities
- Options: Business Voice Applications, Usage-Based Billing, Class of Service, Security Solutions, Managed Redundancy Options

End-to-End Management As You Need It

More than just an Internet connection, AT&T Managed Internet Service is your complete solution combining reliable access, guaranteed provisioning and 24x7x365 technical support. You gain the quality and performance you need to conduct business over the Internet with confidence.

AT&T Managed Internet Service gives you convenience, responsiveness and options for your rapidly growing internet use. You can take advantage of managed, high speed, end-to-end internet connectivity, with peace of mind knowing AT&T is there with proactive monitoring and technical assistance. You will feel comfortable knowing you made the right choice for your internet needs.

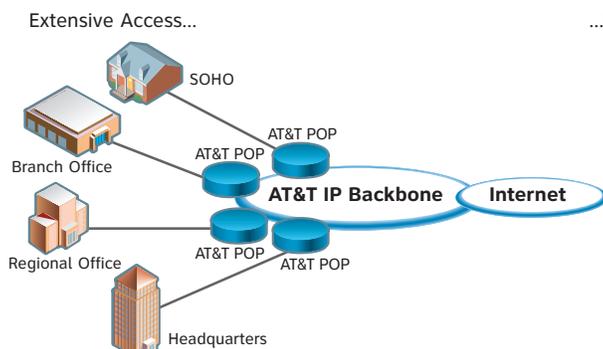
Benefits

- Your connection to the internet is dedicated, not shared with other businesses
- Reliability you can count on backed by industry-leading Service Level Agreements that provide service availability of 100%, data delivery of 99.95%, and network latency of 37ms
- 24x7x365 technical support and proactive monitoring assure continuous end-to-end availability of your dedicated internet access connection
- AT&T MIS enables you to optimize your business profitability with a wide range of access speeds, billing arrangements and bundled options like VoIP and Managed Security Services

Features

- Access Speeds from 1.5 Mbps - 10 Gbps*
- Access Types including Ethernet and Private Line
- Equipment Options: AT&T Provided and Managed Equipment (router, modem and CSU/DSU) or Customer Provided
- Extensive reach in the United States including Puerto Rico and U.S. Virgin Islands
- E-Servicing – BusinessDirect® portal access to customer care website, e-bill, e-maintenance, usage reporting and e-servicing tools
- Optional security management including firewall and better protection against Internet viruses and attacks
- IPv6 ready

*Some speeds may not be available in all areas.



...From An Innovative Service Provider

- Fast, Symmetrical Connection
- Guaranteed Provisioning
- 24x7x365 Technical Support
- 40Gb National IP Backbone
- Highly Redundant Network Switches and Nodes for unparalleled reliability